**Club Codes of Conduct for Parents, Guardians and Carers**

* Show support for your child’s gymnastics by helping them adhere to the participant rules and help them enjoy their sport. Praise effort rather than results and never force your child to participate
* Coaches are bound by child protection regulations regarding children’s toileting and departure at the end of a class and are in a position of liability if the child leaves the venue unaccompanied. Please do not put us in a position where we have to compromise on best practice. Children should be accompanied by a parent to the toilet during a session – if you wish for them to leave the hall unaccompanied for toileting or at home time we need your written permission
* Please ensure you have informed us of any medical conditions or special needs concerning your child. Knowing these helps us deliver better and safer coaching for your child and in an emergency situation we would need to be aware of significant medical history
* Please collect your child on time and contact us if you are delayed for any reason. Please also inform us if you share lifts with another parent. We will not release children into the care of anyone under 18
* Any complaints and grievances should be addressed through the correct channels (please see Complaints and Grievance Procedure) or kept to yourself. Gossip can be very hurtful and damaging to a coach’s professional reputation
* **We welcome parents watching sessions as long as this does not interfere with the activity. Please keep close control of other children you have with you and do not allow them into the gym. Please keep noise to an absolute minimum and do not try and distract your child or obstruct the coach’s work. If you wish to enter the activity area please ask first. You will be asked to leave the viewing area if noise levels are excessive.**
* Parents may leave their child for the duration of the session if they can manage their own toileting
* No filming or photography is allowed from the viewing gallery. If taking photographs or video during Gym Joeys Play, please ensure only your child is in shot. We reserve the right to inspect and if necessary, confiscate imaging equipment.
* Non-attendance for four consecutive weeks without explanation will result in your child’s place being forfeited with no refund being given, and fees not paid by the stated deadline with result in your child’s place being offered to the waiting list. **Please contact us as soon as possible if attendance or paying of fees becomes difficult.**
* **Gym Joeys Play sessions:** Parents are required to **closely supervise** during these sessions and are responsible for their child’s safety.

V3 April 2017 AK